



Warranty Exchange (WRMA) Form

Please Read These Instructions For Return Requests

In order to process your Warranty Exchange and avoid delays, please follow the instructions below. Once your package is received please allow 1 to 2 weeks (for inside the U.S.) to receive a new one.

Step 1: Complete the entire form, Print two (2) copies of the WRMA form below and include one with the package and the other to keep for your records.

Step 2: Package items properly with any needed packing material. You are responsible for any lost or damaged items while in transit back to us, this is why we strongly suggest you purchase insurance and use a shipping method that provides tracking information.

Step 3: Use the address below to return your item. We recommend you **cut this out** and use it as your shipping address label. **If the words "WRMA: Warranty Exchange" are not on the package it may be refused:**

**TAW~Global, LLC
ATTN: Source FM Transmitter
WRMA: Warranty Exchange
1827 S Westnedge Ave
Kalamazoo, MI 49008**

You must complete this WRMA FORM and return it with the item for us to know who sent the package.

Also, any package without the WRMA will be refused and sent back to you.

Step 4: Return within 5 days of this RMA being issued to avoid a restocking fee or the item being returned.

Again, you are responsible for any lost items while in transit back to us, this is why we strongly suggest you purchase insurance and use a shipping method that provides tracking information.



For Warranty Exchange (WRMA) Only

Please Complete This Form on Your Computer, **NOT** by Hand

Today's Date: _____ Date Purchased: _____
First Name: _____ Last Name: _____
Address 1: _____
Address 2: _____
City: _____ State: _____ Zip/Post Code: _____
Phone: _____ Email: _____

Where did you purchase and what is your order number?

<input type="checkbox"/> SourceFMTransmitter.com	Order #: _____
<input type="checkbox"/> Ebay.com	Ebay ID: _____
<input type="checkbox"/> Amazon.com	Order #: _____
<input type="checkbox"/> Other	Describe: _____

If you did not purchase directly from us via our Website, Amazon store, eBay store, etc. you must return it to the place where you made the purchase.

Please explain in detail what problem, if any, you are having:

For Warranty Exchange: You must return the item within the stated warranty period from the date of purchase. Please read our warranty policy for more details.